

CHRIS CHAPMAN

DATA ANALYST | DATABASE ADMINISTRATOR

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PROFILE SUMMARY

A highly skilled and versatile Full Stack Developer with expertise in both front-end and back-end technologies, including HTML, CSS, JavaScript, React, and Node.js. Experienced in developing robust web applications, automating business processes, and leveraging big data solutions. Proficient in Python, and SQL databases. Demonstrably characterised as a goal oriented, attentive and proactive fast learner. Seeking the opportunity to be onboarded by a company that values professional progression, process optimisation and inclusion to contribute existing and newly acquired skills.

SKILLS

Basic Web Design	Analytical & Critical Thinking	Advanced Microsoft Office	Redux
Formatting Web Pages	Impeccable Work Ethic	SQL, PostgreSQL, Jet SQL,	PHP
Unit and Integration Testing	Time Management	T-SQL	Python
Full Stack Development	Customer Service	HTML	Ruby
Display & Create Image Maps	Problem-Solving	CSS	Swift
Database Management	Communication	JavaScript	Vue.js
Cascading Style Sheets (CSS3)	Deadline-Driven	VBA	Bootstrap
Rollover Buttons	Detail-Oriented	React	TypeScript
Page Layout	Collaborative	Express.js	Jira
Absolute & Relative Positioning	Conscientious	Node.js	SAP/SAP4HANA
Functional Programming	Organisation	jQuery	

EDUCATION & TRAINING

Full Stack Traineeship IT Career Switch	2023 – 2024
Full Stack Developer Certificate Codecademy	2024
SQL Server Wise Owl Manchester	2014
MicroStrategy Advanced Reporting Certificate QA Manchester	2012
Bachelor of Science (B.Sc.) in Audiotechnology The University of Salford	2000

DESIGN PORTFOLIO

[Web Developer](#) | IT Career Switch 2023 – 2024

Project 1: Map-Based App Development

- Responded to a specification for a map-based app providing information on countries, with a focus on "mobile-first" development.
- Chose a framework to streamline development and ensure responsiveness across devices.
- Developed using HTML, CSS, and JavaScript with jQuery modules, integrated with PHP server-based components.
- Sourced data from third-party APIs (Geonames, OpenWeather).
- Assessed on delivery to specification, functionality, and usability.

Project 2: Codecademy Survivors

- Developed a game using Phaser.js in the "bullet heaven" genre.
- Player controls character movement while weapons are out of control, avoiding bugs and collecting dropped items.
- Features a large play area with a tiled background, separate HUD scene for scores and status, and distinct start and end scenes.
- Implemented a complex data structure to manage player pickups.
- Supported keyboard, mouse, and mobile device controls.
- Incorporated procedurally created enemies for enhanced gameplay dynamics and replayability.

Thank you for your
consideration.

WORK EXPERIENCE

Hypercare Lead/BAU Manager | Maersk

November 2022 – November 2023

- Led Hypercare meetings for release projects, coordinating and managing sessions with up to 200 participants, ensuring clear communication and swift resolution of post-release issues, and providing ongoing support to ensure system stability and user satisfaction.
- Managed business-critical solutions and incident tickets, prioritising and tracking the resolution of high-impact issues, working closely with cross-functional teams to ensure timely and effective solutions that minimised disruptions to business operations.
- Supported data validation efforts by closely monitoring and verifying data accuracy during the transfer to the new system, ensuring that the data met required formatting standards, and preventing errors that could affect business processes and system performance.
- Led retrospectives to assess project outcomes and gather feedback from stakeholders, identifying areas of improvement, addressing concerns, and ensuring that the business was satisfied with the release results and the overall project performance.
- Generated and analysed KPI reports to track resolution progress, using data to measure the effectiveness of issue resolution efforts and working with the business to address any ongoing concerns, driving successful outcomes and continuous improvement.
- Managed JIRA user stories, ensuring their completeness, clarity, and alignment with project goals, and collaborating with Solution Architects and Engineering Scrum Masters to present well-defined user stories that facilitated effective development and delivery.
- Coordinated and tracked high-priority Business-as-Usual incidents, identifying recurring issues and ensuring they were addressed promptly, collaborating with relevant teams to drive these incidents to resolution and mitigate future risks to business operations.

Achievements:

- Identified and resolved data validation issues, preventing approximately £1 million in potential lost revenue for the business.
- Successfully organised and hosted a meeting with over 200 stakeholders, ensuring effective communication and alignment across all parties involved.

Accounts Systems Administrator | Hamburg Süd

June 2014 – October 2022

- Re-invited to Hamburg Süd following the successful implementation of systems that ensured the UK office was the only office consistently meeting performance targets during the financial crisis.
- Developed and implemented new systems to automate several accounting processes, leveraging available tools to increase efficiency and reduce manual errors.
- Collaborated with account managers and team leaders to provide support for their projects, enhancing reporting solutions and driving improvements across the business.
- Appointed as the Super User for the UK and German offices during the SAP and SAP S/4 HANA rollouts, providing expert knowledge and guidance during the implementation process.
- Acted as a liaison between the UK office and the head office in Germany, advocating for the office's needs with technical teams to ensure optimal results and alignment with business goals.
- Supported data validation efforts to ensure the accuracy and correct formatting of data being transferred to the new system, minimising errors and ensuring smooth integration.

Data Analyst – Food BI | The Co-operative Group

May 2010 – May 2014

- Enabled the transition from Excel and Access-based reporting to a MicroStrategy Big Data Enterprise solution, streamlining data analysis and reporting processes across the organisation.
- Developed and delivered comprehensive reports based on files received from other departments or extracted from enterprise databases, utilising MS Excel, MS Access, and data warehouse resources to provide actionable insights.
- Provided training and support to team members on report generation techniques, as well as the use of Excel, Access, and VBA, ensuring consistent and effective reporting practices.
- Enhanced team reporting efficiency by designing and implementing automation routines for report generation and evaluating workflow improvements to reduce manual effort and increase productivity.

Prior Experience Available Upon Request:

Accounts Systems Administrator | Hamburg Süd | December 2007 – May 2010

Purchasing Clerk | HHS Trading | May 2005 – Nov 2007

Customer Services Advisor | HHS Trading | May 2001 – May 2005

Member Services Advisor | BUPA Sept 2000 – May 2001

HOBBIES

Board Games | Reading | Art | Personal Development | Hamsters

REFERENCES AVAILABLE UPON REQUEST

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